

Accessibility Policies for CCLCS

CCLCS is committed to improving accessibility. We have put the following policies into practice in compliance with the Accessibility for Ontarians with Disabilities Act.

General

CCLCS is committed to training staff on Ontario's accessibility laws and on accessibility aspects of the Human Rights Code that apply to persons with disabilities.

Training will be provided in a way that best suits the duties of employees, volunteers and other staff members.

Information and communications

CCLCS is committed to meeting the communication needs of people with disabilities.

When asked, we will provide information and communications materials in accessible formats to the best of our abilities. This includes publicly available information about our goods, services and facilities, as well as publicly available emergency information.

CCLCS will consult with the individuals with disabilities to determine their information and communication needs.

Employment

CCLCS will notify the public and staff that, when requested, we will accommodate disabilities during recruitment and assessment processes and when people are hired. If needed, we will provide customized workplace emergency information to employees who have a disability. If using performance management, career development and redeployment processes, we will take into account the accessibility needs of employees with disabilities.

Any of our policies that do not respect and promote the dignity and independence of people with disabilities will be modified or removed.